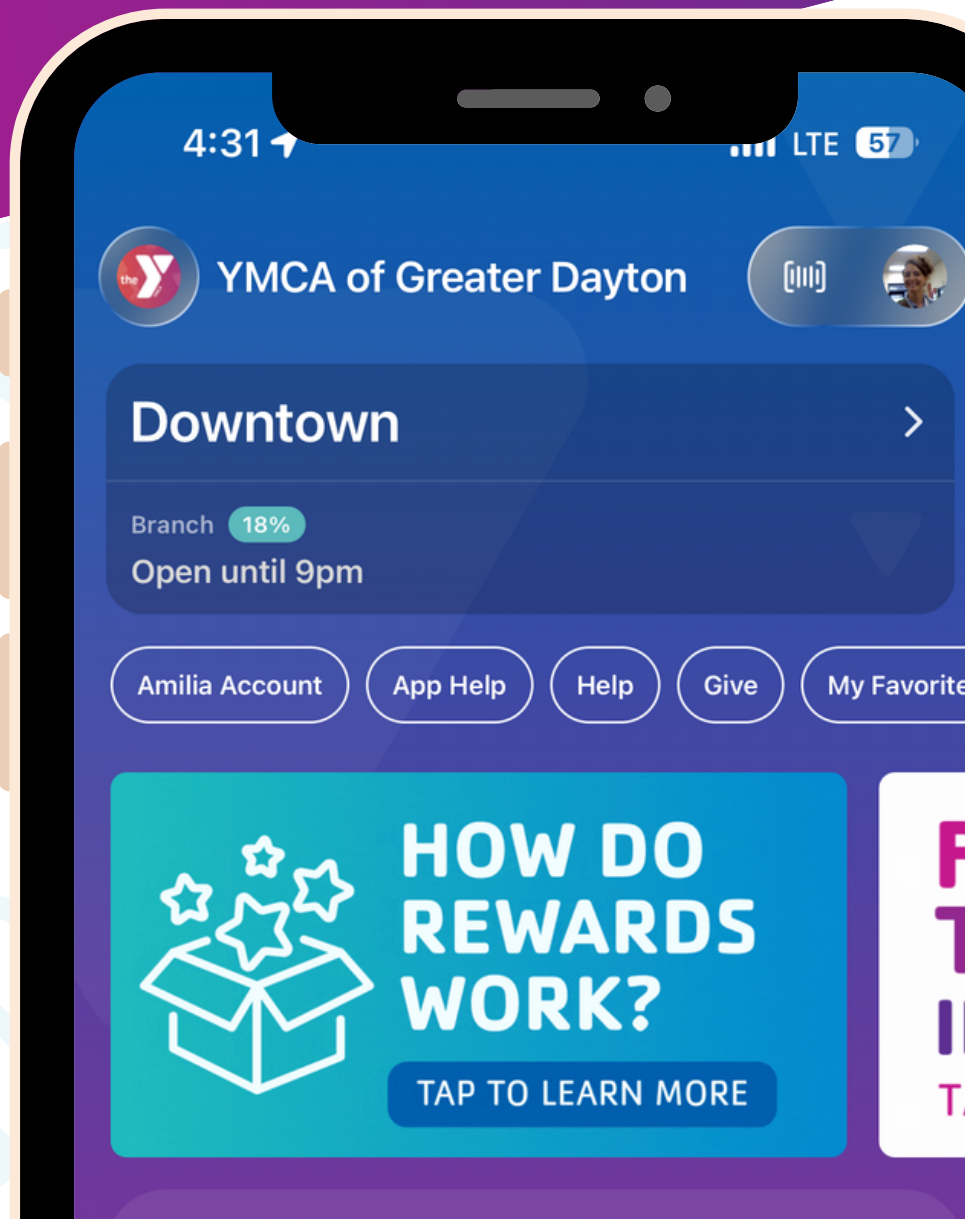


YMCA OF GREATER DAYTON MOBILE APP USER GUIDE



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Learn how to log in, access your membership barcode, explore schedules, complete challenges, earn rewards and stay connected with important updates from your YMCA—all in one convenient app.



GETTING STARTED

Step 1: Open the App

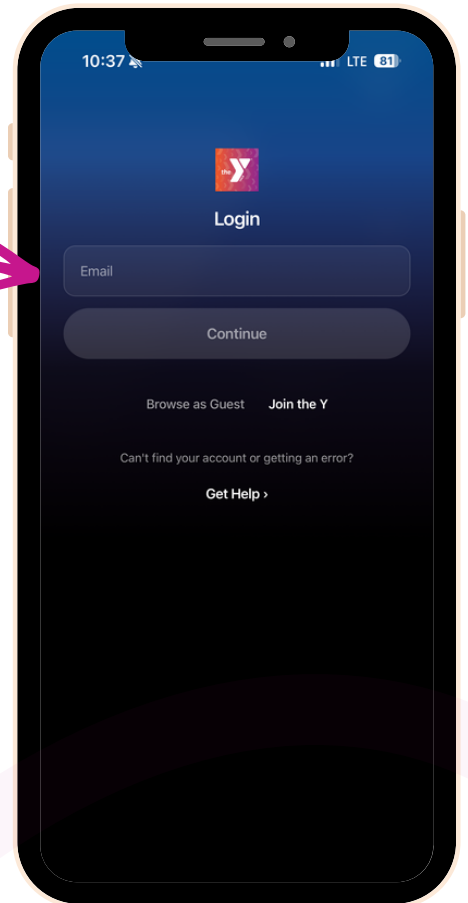
Open the YMCA of Greater Dayton ("Dayton YMCA") mobile app and select the option to log in.

Step 2: Enter Your Email Address

Enter the email address connected to your YMCA membership account. Your membership account is managed through Amilia, the YMCA's membership provider.

Not sure which email address is connected to your account?

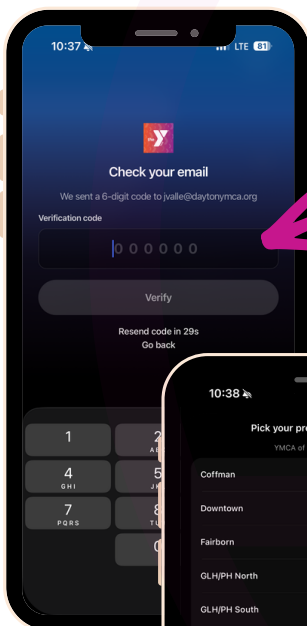
- Contact Member Services at your local YMCA.
- Visit daytonymca.org and select My Account in the upper-right corner to access your member profile in Amilia.



Step 3: Check Your Email

After entering your email address, the app will send a verification code to your email inbox.

If you do not see the email, check your spam or junk folder. You may also request a new code through the app.



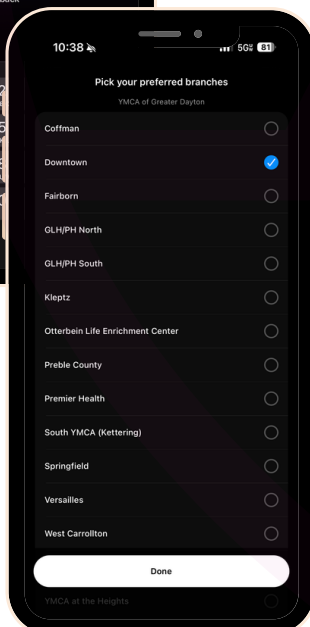
Step 4: Enter Your Verification Code

Return to the YMCA mobile app and enter the verification code from your email. This securely connects the app to your YMCA membership account.

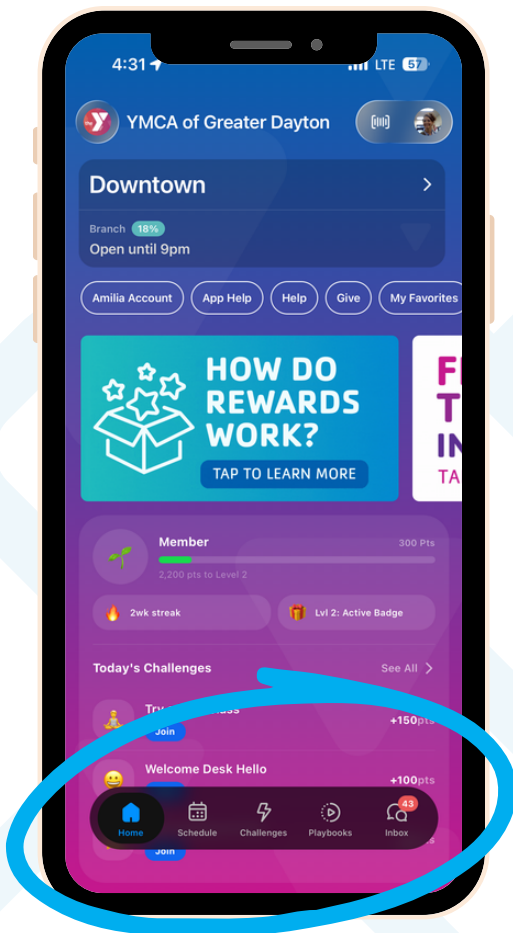
Step 5: Choose Your Preferred Branch

Once you are logged in, you will be asked to choose your preferred YMCA branch. Select the branch whose schedules, programs, events and announcements you would like to see most often.

After selecting your branch, tap Done. You can change your preferred branch later through the app's settings.



USING THE BOTTOM MENU



The menu at the bottom of the app provides access to five main sections:

HOME

Return to the home page to view branch hours, current challenges, schedules and announcements from your preferred branch.

SCHEDULE

Browse group exercise classes and other schedules for your preferred branch.

CHALLENGES

Explore the app's engagement and rewards features:

- Challenges: Complete individual activities to earn points.
- Quests: Complete a series of activities centered around a goal or theme.
- Rewards: View your progress and the prizes available as you reach new levels.
- Leaderboards: See how your points compare with other participating members.

PLAYBOOKS

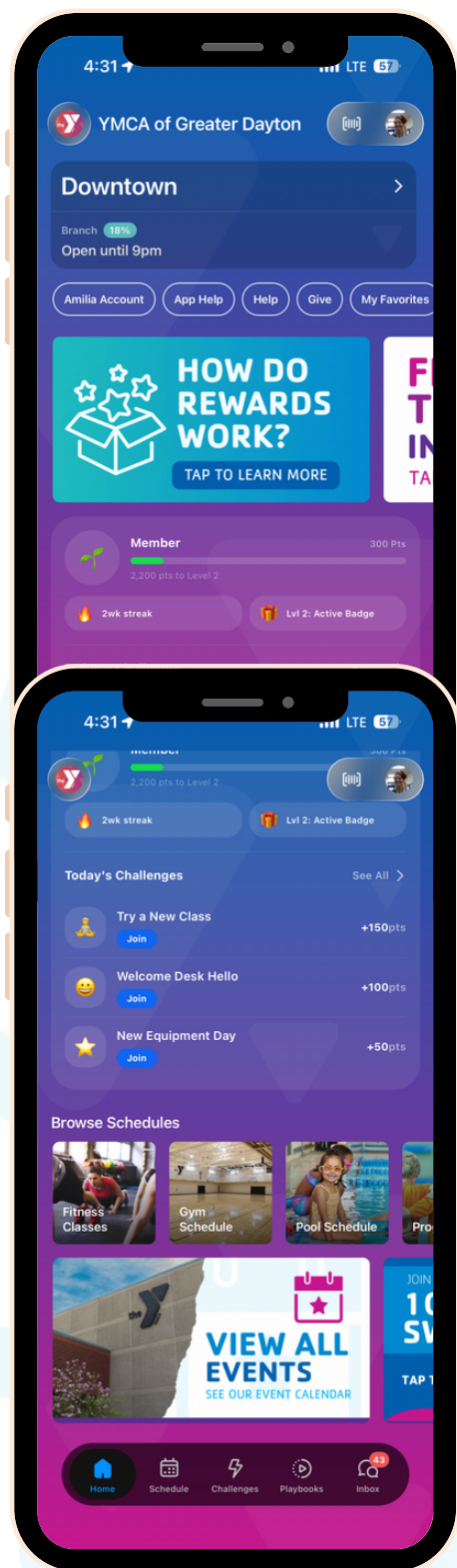
Browse helpful information about the YMCA, its programs, services and other available resources.

INBOX

Receive updates from the YMCA by subscribing to channels that matter to you, including:

- Pool updates
- Fitness class updates
- Facility updates

EXPLORE THE HOME PAGE



You will now be taken to the app's home page. This is your starting point for exploring schedules, registering for programs, viewing announcements, joining challenges and accessing other app features.

YMCA ANNOUNCEMENTS

View important announcements and updates shared with all YMCA of Greater Dayton members.

TODAY'S CHALLENGES

View challenges available to complete today, along with your current points and streak. Tap this section to visit the Challenges page and start earning points.

BROWSE SCHEDULES

Quickly view available schedules for fitness classes, gyms, pools and programs. Tap a category to explore current offerings.

BRANCH ANNOUNCEMENTS

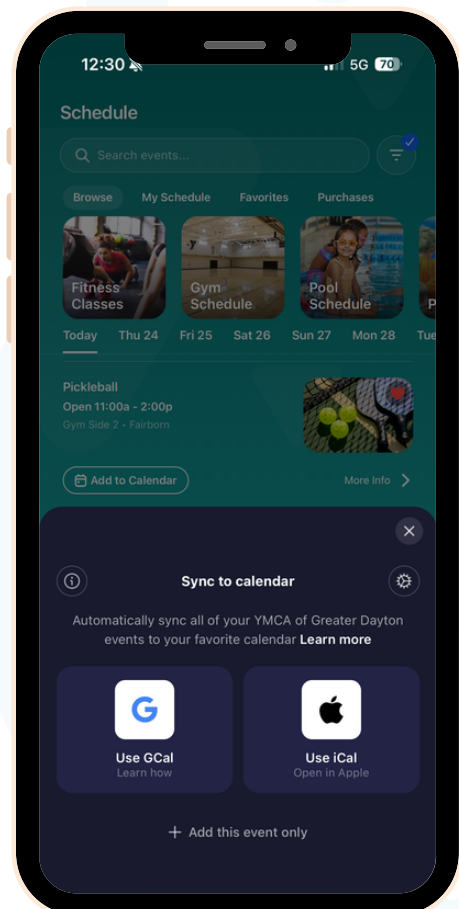
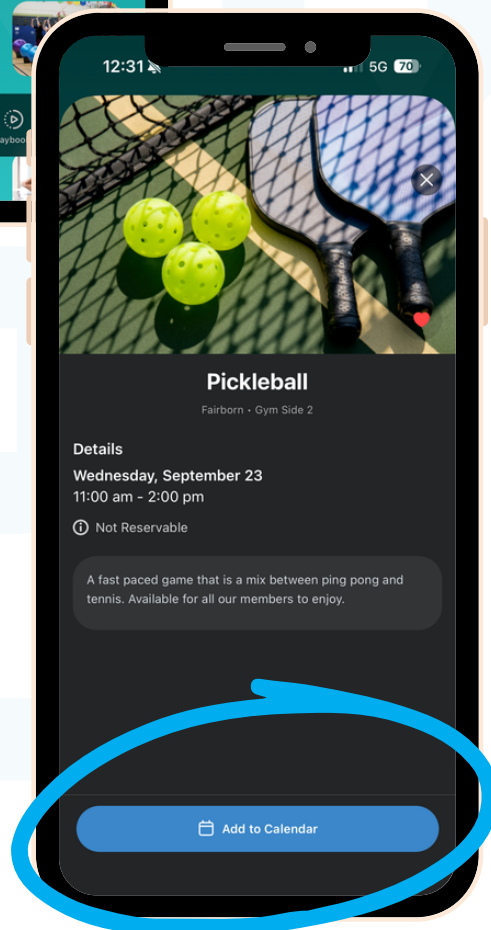
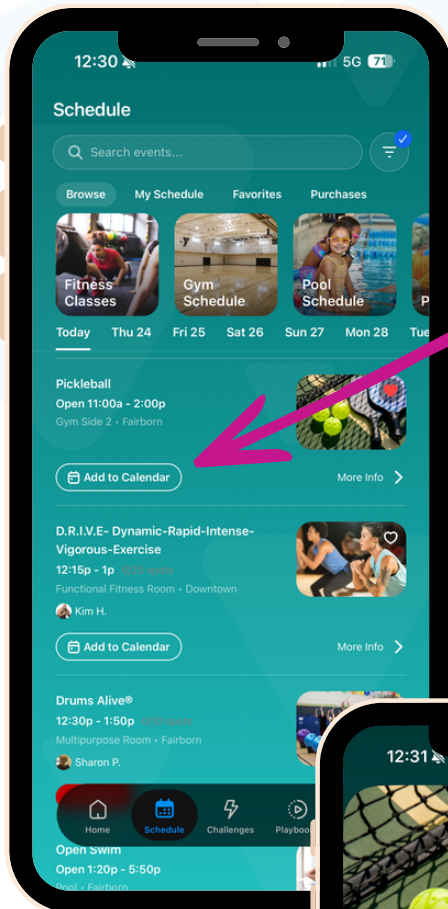
View announcements and important updates specific to your selected YMCA location.

VIEW THE FULL SCHEDULE

Browse schedules by type or view the full schedule for a selected day. Tap a class or activity to see additional details.

You can also:

- Add individual classes to Google Calendar or Apple Calendar (iCal).
- Favorite a class by tapping the heart icon on its image.
- View your saved classes by tapping Favorites at the top of the schedule page.
- View canceled classes – these will show up with a red button stating “Canceled”



VIEW CHALLENGES & MORE

Participation in Challenges, Quests, Rewards and Leaderboards is completely optional. By completing challenges and quests, members can earn points, reach new levels and unlock rewards.

CHALLENGES



Complete individual activities to earn points. Challenges may be available daily, weekly or for a limited time, so check the app regularly for new opportunities.

QUESTS



Quests include multiple activities centered around a specific goal or theme. Complete each step of a quest to finish it and earn points.

REWARDS

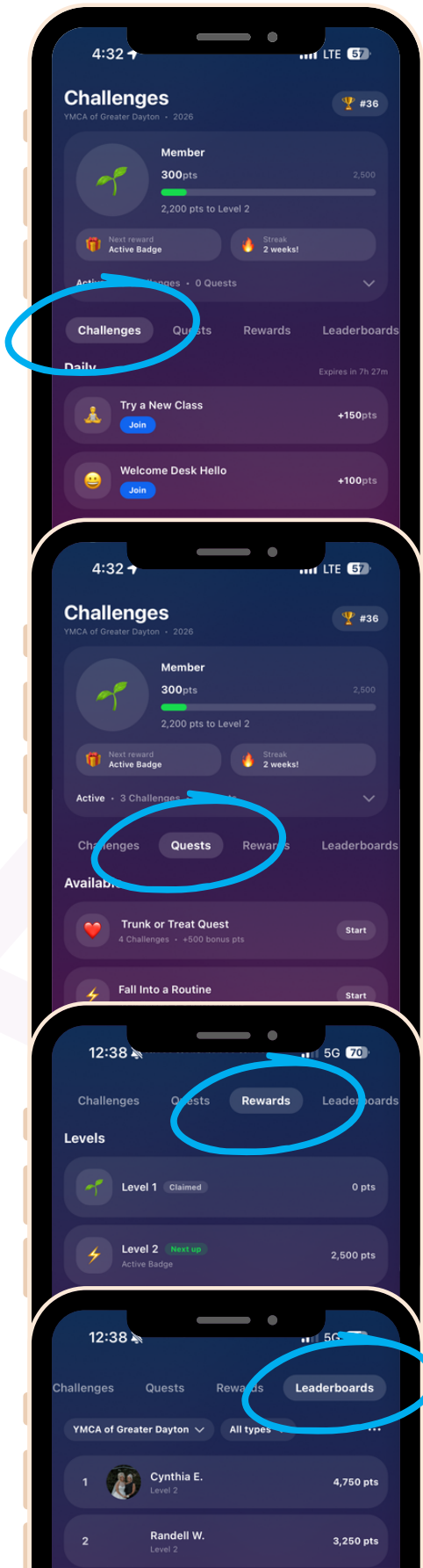


As you earn points, you will advance through reward levels. Visit the Rewards section to view your current level, track your progress and see the prizes available to earn. When you reach a new level, visit the Member Services desk at your YMCA to claim your reward.

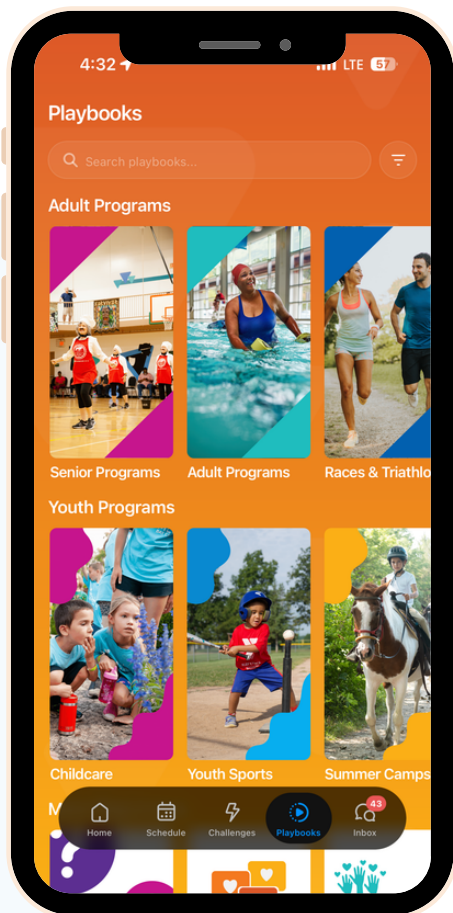
LEADERBOARDS



Opt in to the Leaderboards to see how your points compare with other participating members. You can track your ranking and celebrate your progress throughout the year.



EXPLORE PLAYBOOKS



Playbooks are digital guides featuring helpful information about YMCA programs, services and community impact. Current Playbooks include:

ADULT PROGRAMS

Learn more about adult and senior programs, races, triathlons and other opportunities available through the Y.

YOUTH PROGRAMS

Explore information about child care, youth sports, summer camps and other programs for children and families.

MORE THAN A GYM

Discover the YMCA's charitable impact, learn how the Annual Campaign supports the community, view member testimonials and find ways to get involved.

CHECK YOUR INBOX



The Inbox contains fitness class, pool and facility updates for your preferred location or locations. YMCA staff use these channels to share important information, including schedule changes, cancellations and facility updates.

To view updates from other YMCA locations, tap Discover and select the channels you would like to follow.

Members can receive push notifications for Inbox updates by opting in through the app settings and turning the appropriate notifications on. Instructions for managing notification settings are included in the following pages.

HOMEPAGE SHORTCUTS

MEMBERSHIP BARCODE

Tap the barcode button in the upper-right corner of the app to open your YMCA membership barcode. Use this barcode to check in when visiting the Y.

If multiple people are included on your membership, their barcodes will also appear in this section. Select the appropriate person's barcode when checking in.

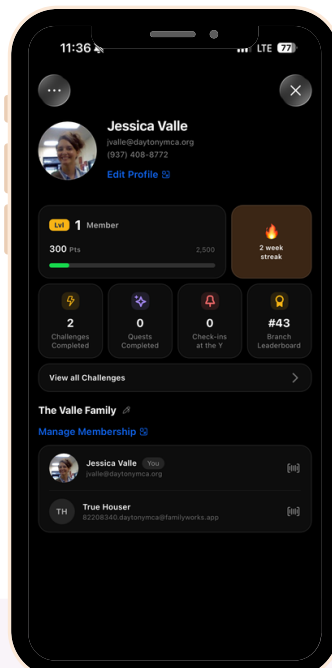
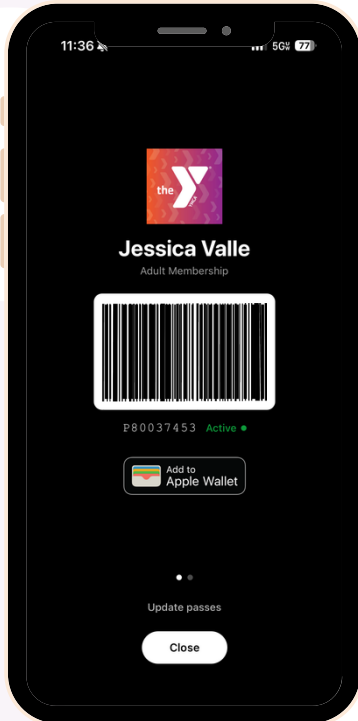
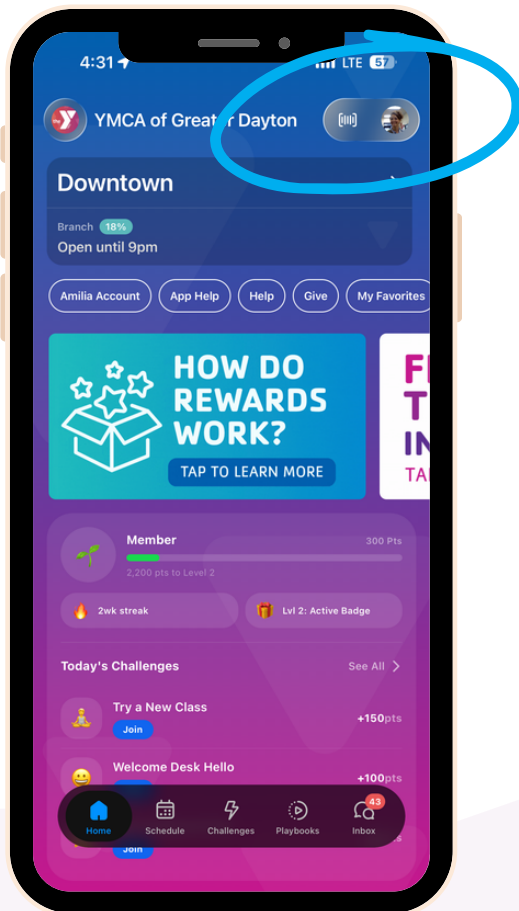
You can also add your membership barcode to your Apple Wallet or Google Wallet for quick and convenient access.

YOUR PROFILE

Tap your profile photo in the upper-right corner to view your member profile.

Your profile includes:

- Your current rewards level
- Check-in activity
- Leaderboard information
- Current streaks
- Additional activity and rewards details
- Memberships connected to your account



APP SETTINGS & NOTIFICATIONS

Tap the three dots in the upper-left corner to open the app settings.

From the settings menu, you can manage push notifications for:

- Schedules
- Challenges
- Inbox updates

You can also choose whether you would like to receive email notifications for these categories.

Review these settings to make sure you receive the YMCA updates that are most important to you.

VIEWING & MANAGING BRANCHES

From the home page, tap the Y logo in the upper-right corner to access your preferred branch and view other YMCA locations.

CHANGE YOUR PREFERRED BRANCH

You can select multiple preferred branches:

1. Tap Edit in the upper-right corner.
2. Pin the branches you would like to prioritize.
3. Your pinned branches will appear first and make it easier to access the information most relevant to you.



NEED ADDITIONAL HELP?

We hope this guide helps you get the most out of the YMCA mobile app! If you experience any issues or have additional questions, please email us at info@daytonymca.org or visit the front desk at your YMCA. Our team will be happy to assist you.